

Nikhil Pandya

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WORK EXPERIENCE

Takes (Sports Media Startup)

10/2025 – Present
San Francisco, CA

Product Manager

- Drove product strategy resulting in a 200% growth in app downloads and increasing daily active users by 300%.
- Worked directly with the founders and CEO to define the product vision and user experience for a fan engagement trivia sports iOS application.
- Collaborated with engineers and designers to build core interactive daily game modes that feature AI-customized quizzes on recent sports news and user-created content, transforming sports into an engaging learning experience.
- Conducted research, A/B testing, and analysis of new features with Mixpanel metrics to align with roadmap priorities.

Aries Health IT Solutions, LLC (Healthcare Consulting Startup)

12/2022 – 10/2025
Miami, FL

Co-Founder & Chief Operating Officer

- Assisted with 50,000+ patient admissions for dozens of counties across Florida that receive hospice services with weekend and on-call coverage.
- Developed a patient-to-physician web application to enhance the admission process for patients by enabling healthcare companies to instantly have a physician see the patient instead of waiting weeks for the entire process.
- Transformed the web application to a native Android solution to work more effectively with Electronic Health Records (EHR) used by our two largest customers to streamline their operational workflows.
- Integrated an AI-powered tool to automatically process forms used for the admission process to generate a concise reviewable document for physicians.

MicroHealth, LLC (Healthcare IT Company)

Organizational Performance Analyst

03/2022 – 11/2022
Vienna, VA

- Designed and implemented a metrics system with 25+ parameters to measure project performance, providing executives with real-time visibility into progress.
- Optimized departmental performance to improve alignment with organizational goals and compliance with industry standards.

Technical Intern

12/2020 – 03/2022
Vienna, VA

- Prepared and deployed a help desk system integrated with an EHR for the Department of State and other government agencies to streamline support operations and improve response efficiency.
- Implemented a multi-tier support system to categorize support tickets based off urgency, improving resolution time for more critical issues.
- Resolved 20+ low-tier issues by coordinating with cross-functional teams.

EDUCATION

Master of Business Administration - Concentration: AI

08/2023 – 08/2025
Tempe, AZ

Arizona State University

Bachelor of Science in Computer Science

08/2019 – 05/2023
Gainesville, FL

University of Florida

CERTIFICATIONS AND SKILLS

Certifications

Google Project Management Professional Certificate
Agile Project Management

Tools

Jira, Azure DevOps, Linear, Confluence, Figma, Tableau, Mixpanel, Git, Github, TestFlight, ChatGPT, Claude, Gemini, Cursor, VS Code, Java, Python, HTML, CSS, JavaScript, SQL